

Mount Sinai

MEDICAL CENTER

Eldercare

Nondiscrimination Notice

Discrimination is Against the Law

Mount Sinai Eldercare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Mount Sinai Eldercare does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Mount Sinai Eldercare:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, ask a member of the Mount Sinai Eldercare team or contact the Mount Sinai Eldercare HR, Compliance Officer Nick Buris. (Contact information below)

If you believe that Mount Sinai Eldercare has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Nick Duris, Mount Sinai Eldercare HR Director
4300 Alton Road
Miami Beach, FL 33410-2948
Phone: (305) 674-2802
TTY – dial (800) 955-8771 and request a connection to Eldercare at (305) 674-2802
Email: nick.duris@msmc.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Nick Duris, Mount Sinai Eldercare HR Director is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>